

Social Care Reviews Near Me webinar Q&A

23rd March 2020

Q. How would people with hearing and visual impairments participate using Near Me?

A. There is a text messaging function within Near Me that can be used during the call. If you use Google Chrome as your browser you can also ask for closed captions to be displayed during your Near Me call. Increased accessibility for those people with a visual impairment is being explored with the Near Me software engineers.

Q. Hi is there going to be a session held to demonstrate to staff how to log on to the Near Me system and show the different screens? Sorry if this was covered at the beginning of this session I had tech problems joining, thanks Julie,

A. Yes - there are possibly local training sessions, but drop in training can also be accessed via <https://www.vc.scot.nhs.uk/near-me/> there are also some smashing videos available here: <https://www.vc.scot.nhs.uk/near-me/training/>

Q. Could the panel say how many people are able to join a Near Me meeting? Is there a limit to this? I sometimes use Teams and there could be up to 6-8 professionals/family members alongside the client on the call so want to ensure that something similar would be possible,

A. Hi up to 6 devices can be used in one call.