TEC Telecare and Scottish Fire and Rescue Service

A Partnership Approach to Fire Safety Good Practice Guidance

Lunchtime Learning Bite Session

18th October 2022
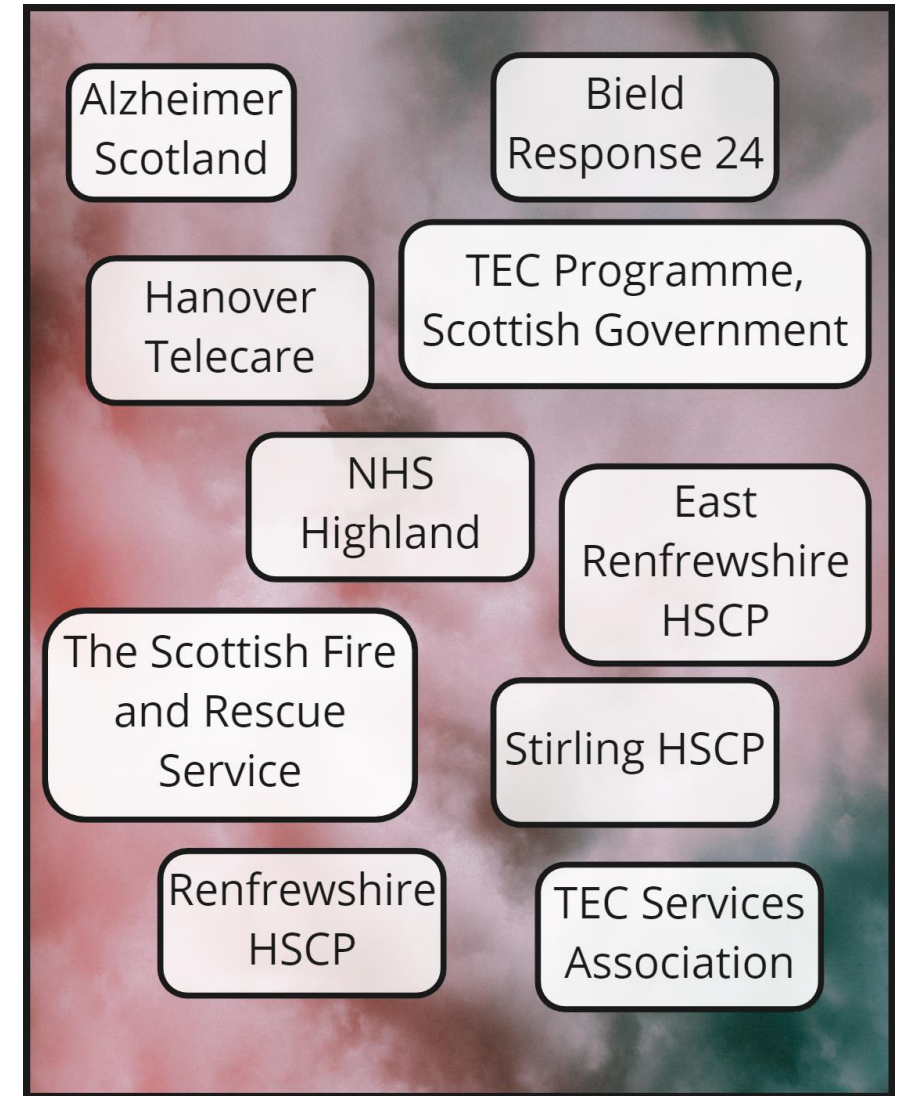
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The Technology Enabled Care Programme has collaborated with Scottish Fire and Rescue Service (SFRS) and a range of partners, to develop this good practice guide (GPG) with the aims of:

➢ Growing and further developing a partnership approach between telecare service providers (TSPs) in Scotland and the SFRS, to enable people to live safely and well within their communities.

➢ Improving the safety, experience and outcomes for people in receipt of telecare services in Scotland.

The Purpose of the Guidance

The purpose of the good practice guide (GPG)

The guide sets out safe and effective practice, and supports a consistent and integrated approach to:

- the referral, assessment, installation and maintenance of smoke and heat detection linked to an alarm receiving centre (ARC);
- person-centred fire risk assessment;
- call handling in response to heat, smoke and carbon monoxide (CO) detection; and
- additional fire safety advice and support for telecare.

Who is it For?

This GPG is for health and social care partnerships, local authorities, housing providers and other organisations that provide care supported by technology. It takes into consideration changes in Scottish legislation relating to fire, smoke and CO alarms, which came into force on the 1st February 2022.

www.mygov.scot/home-fire-safety

A Partnership Approach to Fire Safety

Good Practice Guide

Telecare and the Scottish Fire and Rescue Service

15 Recommendations

Covering:

- ✓ Home Fire Safety Visits
- ✓ Fire risk factors
- ✓ Referrals and training
- ✓ Telecare assessment and provision of telecare heat and smoke detection
- ✓ Emergency contact / medical information
- ✓ Sensory impairment
- ✓ Gaining access to the person's home - access by Emergency Services
- ✓ Alarm Receiving Centre Call Handling Process
- ✓ Silencing the fire alarm panel
- ✓ Re-setting the fire alarm
- ✓ False calls

Key Sections include:

- Personal Risk Factors

- Changes to the law on fire and carbon monoxide detection in Scotland

- People at high risk of fire

- Alarm Receiving Centre Call Handling Process

Next Steps:

- Scottish Fire and Rescue Service will publish the Good Practice Guidance

- Launch of the Good Practice Guidance end October 2022

- The Partnership Approach to Fire Safety Good Practice Guide is updated as needed to ensure the recommendations consider any important new information.

Thank You

Please get in touch
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TEC Technology Enabled Care

SCOTTISH
FIRE AND RESCUE SERVICE
Working together for a safer Scotland