

2022
**Digital
Health
& Care**
Fest

30 November 2022

**Conference
Programme**

#DigiFest22



Programme sponsored by





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OUR MISSION IS TO BUILD THE WORLD'S FIRST VIRTUAL REALITY TRAINING PLATFORM FOR ADULT SOCIAL CARE

A recent study identified that knowledge retention of health and safety guidelines when using VR for training increased by

230%

76%

improved understanding of infection control measures by care workers & carers using VR for training

People can learn faster in VR; 4x faster than classroom learners and 1.5x faster than e-learners

4x



Conference Programme

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08:15	LEVEL 2 FOYER	Registration & Exhibition	
09:00 – 09:10	Welcome	Welcome from the Conference Chair	
 LIVE STREAM		Dr Margaret Whoriskey, Head of Technology Enabled Care and Digital Healthcare Innovation and Deputy Director Digital Health and Care Directorate	
 BSL			
09:10 – 09:30	AUDITORIUM	Scotland's digital ambitions for renewing health and social care	
 LIVE STREAM		Mr Humza Yousaf MSP, Cabinet Secretary for Health and Social Care and Cllr Paul Kelly, COSLA Spokesperson for Health and Social Care will discuss digitally enabled solutions in the context of health, care and communities.	
 BSL		In conversation with Fanchea Kelly, Chief Executive, Blackwood Group	
		This will be a recording.	
09:30 – 10:00	Keynote AUDITORIUM	How can data-driven, digitally enabled solutions help to deliver sustainable, citizen centred services?	Introduced by: Dr Margaret Whoriskey, Conference Chair
 LIVE STREAM		Stephen Gallagher, Director of Digital Health and Care, Scottish Government	
 BSL			
10:00 – 10:50	Panel Discussion AUDITORIUM	Making Change Sustainable in Digitally Enabled Services	Moderator: Martyn Wallace, Chief Digital Officer, Digital Office for Scottish Local Government
 LIVE STREAM		One of the key themes for this year's DigiFest is sustainability. How do we deliver digitally enabled services which are sustainable? Sustainability has many elements and, following a period of accelerated uptake in digital solutions, the Scottish health and care system is focusing on how momentum can be sustained and how positive outcomes for the people who use digitally enabled services can be extended. This session brings together panellists from a range of perspectives to discuss about how we deliver sustainable digital transformation.	Panel Members: Rachel Cackett, Chief Executive, Coalition of Care and Support Providers in Scotland
 BSL			Paula Speirs, Deputy Chief Operating Officer, NHS Scotland
			Ruth Griffith, Policy Manager – Digital Health and Care, COSLA Convention of Scottish Local Authorities
			Dr Poonam Malik, Head of Investments at the University of Strathclyde
10:50 – 11:20	LEVEL 2 FOYER & LEVEL 3 MEZZANINE	Refreshments – networking, posters, and exhibition	

11:20 – 12:10

Parallel 1
AUDITORIUM

Exploring how Innovation and Transformation can help address the challenges of today and create opportunities for the future...

During this session we will be considering how innovation pipelines may work and how innovations can progress through an innovation pipeline in order to transform services.

Moderator:

Professor George Crooks, CEO, Digital Health & Care Innovation Centre

Panel Members:

Claire Renton, Head of Area Operations, South of Scotland Enterprise

Professor Martin Curley, Director of Digital Transformation and Open Innovation at the Health Service Executive (HSE) Ireland

Ruth Campbell, Associate Director, NHS National Services Scotland

11:20 – 12:10

Parallel 2
CONFERENCE ROOM 6&7

National Digital Platform: A sustainable approach to delivering technology that supports health and care data, information and services

In this session, Digital Health and Care colleagues will discuss the launch of the National Digital Platform as the future of sustainable technology delivery. The panel will encompass colleagues from NHS Health Boards, NHS Education for Scotland and Scottish Government.

Moderator:

Julie Falconer, Head of Major Programmes and Architecture, Digital Health and Care Directorate, Scottish Government

Panel Members:

David McColl, Deputy Director – Digital, NHS Education for Scotland

Tracey Baxter, Associate Director, Product and Delivery, NHS Education for Scotland

Andrew Hardy, Programme Manager, Development and Informatics, NHS Greater Glasgow & Clyde

Colin Birchenall, Chief Technology Officer, Scottish Local Government

11:20 – 12:10

Parallel 3
CONFERENCE ROOM 4&5

Digital Innovation in Social Care – Third Sector care and support providers leading the way

A Coalition of Care and Support Providers led session featuring 5-minute snapshots from member organisations sharing innovative ways of working on:

Personal outcomes tools

- **Penumbra – Individual Recovery Outcome Counter**
I.ROC is a validated measure of personal recovery, developed by Penumbra Mental Health and now supplied to organisations worldwide. I.ROC, and its youth incarnation Y.ROC, provide a structure that can be used to frame conversations and highlight areas that are impacting on people's lives.
- **Better Futures Housing Support**
Better Futures is an outcomes-monitoring tool used by housing support providers throughout Scotland. Its scoring system enables support workers to create tailored support plans, and to update and track progress over time.

Neighbourhood Networks – are working with people in our neighbourhoods across Scotland, to support each other and live independently. Our snapshot is about recording data on outcomes to understand the impacts and evidence – in relation to service users and staff of the positive impact of our work.

Moderator:

Manira Ahmad, Chief Officer, Public Health Scotland

Panel Members:

Sarah Campbell, Head of Business Development, Penumbra

Fraser White, HSEU Better Futures Information Officer

Adrian McKill, Depute Director, Neighbourhood Networks

Fiona Bennett, Assistant Director Children's Services, Barnardo's

Aneta Perehinets, Service Designer, Action for Children

Laura Kilpatrick, Project Manager, UPTAE?

Naomi Nailen, Support for Ordinary Living

Parallel 3
Continued

Digital service development

- **Barnardo's See Hear Respond service**

See, Hear Respond Scotland was a COVID response service designed to help children, young people and families cope with the crisis.

Funded for 12 months (Oct 2020-21) across Northern Ireland, Scotland and Wales – to reach families below the threshold of statutory intervention so they could be supported before they reached crisis point. The service provided a web-based information platform as well as a telephone support line and interventions by skilled practitioners.

- **Action for Children – Parent Talk**

Parent Talk is a digital service that provides free support to parents and carers across the UK. Since its launch in 2020, it has helped over one million parents through expert written advice and live chat support from parenting coaches

- **Support for Ordinary Living Connect – UPTAE (What are you uptae?) Meet, Laugh & Learn**

UPTAE? Is a friendship group where people can try new activities, enjoy fun and games, and make friends. The majority of UPTAE? activities happen online, with members being brought together through our SOL Connect hubs.

11:20 – 12:10

Parallel 4
CONFERENCE
ROOM 3

National Care Service – the Importance of Data

One of the key recommendations of the Review of Adult Social Care published at the start of 2021 was to implement a National Care Service in Scotland. In June 2022, a National Care Service (Scotland) Bill was introduced to the Scottish Parliament.

The participants in this session will be discussing the role of data in the context of the National Care Service for Scotland. Being able to work towards a common data set and standards, knowing where the gaps are and what we can do about them and being clear about what data is available and accessible from the diverse Social Care and Social Work sources is crucial.

Moderator:

Carol Sinclair, Strategic Data Advisor, Scottish Government

Panel Members:

Ruth Meyer, Unit Head – National Care Service Data and Digital Division, Scottish Government

Albert King, Chief Data Officer, NHS National Services Scotland

Penni Rocks, Head of Information Governance, Scottish Government

Karen Hedge, Deputy Chief Executive Officer, Scottish Care

12:15 – 13:15

LEVEL 2 FOYER
& LEVEL 3
MEZZANINE

Lunch – networking, posters, and exhibition

13:15 – 14:10

Plenary
AUDITORIUM



The Care and Wellbeing Portfolio – taking a preventative and proactive approach

The delegates will have an opportunity to learn more about the Scottish Government's **Preventative and Proactive Care (PPC) Programme**. PPC is one of three programmes that sits within a wider ambitious portfolio of work, called Care and Wellbeing.

The Care and Wellbeing mission is for the people of Scotland to live more years in good health and to see a reduction in the gap in equality in healthy life expectancy. The three programmes of work within the portfolio are:

- NHS Reform
- Place and Wellbeing
- Preventative and Proactive Care

The vision for the PPC programme is that prevention, early and proactive care and good disease management will be core elements of service delivery and co-ordinated care approaches. The session will focus on the PPC programme and the scope for digital to be a significant enabler of preventative and proactive work.

The session will include examples of two nationally accessible digital options:

- Hypertension management and prevention
- Digital mental health

Moderator:

Ron Culley, CEO, Quarriers

Speakers

Karen Duffy, Delivery Director, Preventative and Proactive Care, Scottish Government

Professor Brian McKinstry, Emeritus professor of Primary Care eHealth at Edinburgh University and Clinical Lead for the TEC programme

Morag Hearty, Remote Health Pathways Lead, Digital Health & Care Directorate, Scottish Government

Niove Jordanides, Project Manager NHS National Services Scotland – Digital Mental Health

Panel Members:

Sara Redmond, CEO, the ALLIANCE

Rikke Iversholt, Programme Lead for Social Care & Telecare Digital Health and Care Directorate, Scottish Government

14:15 – 15:05

Parallel Sessions

14:15 – 15:05

Parallel 5
CONFERENCE
ROOM 3

Citizen Access to Health and Care – Developing a Digital Front Door

The idea behind the Digital Front Door (DFD) is that it will provide a 'one stop shop' for people to access services and information, share and manage their own data, and have greater control over their own health and wellbeing. Transforming access to services with, and for, citizens.

The session will explore the ways in which the DFD might be developed, sharing examples from the NHS England App – which is used to locate healthcare information and resources, and drawing on the experience of the Young Scot portal.

The speakers will be discussing what they have learned working on these developments, in particular, about working to ensure the user is supported, ensuring that people do use your portal, and, how the approach to co-designing services has been utilised.

Moderator:

Jonathan Cameron, Deputy Director of Digital Health and Care

Speakers:

Rohan Gunatilake, Design Lead, Digital Front Door, Scottish Government

David Hodnett, Head of Operations, NHS App, NHS England (virtual)

Denise Brown, Head of eHealth Strategy & Programmes, eHealth Directorate, NHS Greater Glasgow & Clyde

Reid Aiton, Director External Relations & Be Informed Services, Young Scot

<p>14:15 – 15:05</p>  LIVE STREAM	<p>Parallel 6 CONFERENCE ROOM 6&7</p>	<p>Innovative Islands</p> <p>The session will focus on how innovative examples can support the delivery of health and care in a more equitable way, which allows citizens to access and participate in health and care activity:</p> <ul style="list-style-type: none"> • with less disruption to their own family and care commitments • requiring less travel for the citizen or patient and the staff • reduces cost of travel • providing access to a range of expertise not otherwise available locally <p>The discussion will draw out some of these advantages and speak about what the wider health and care community can learn from Island Innovators.</p>	<p>Moderator:</p> <p>Andy Bleaden, Director – Communities, ECHAlliance</p> <p>Panel Members:</p> <p>Nick Crohn, Interim Deputy Director of Acute Services, The Balfour Hospital, NHS Orkney</p> <p>Susan Yamamoto, Telehealth Coordinator, Shriners Children's Hospital, Hawaii</p> <p>Trixie Kemp, Tasmanian Health Service</p>
<p>14:15 – 15:05</p>  LIVE STREAM	<p>Parallel 7 CONFERENCE ROOM 4&5</p>	<p>Digital Inclusion – building blocks for connection, participation, and access</p> <p>During this session we will be highlighting different examples of digital inclusion, how these have been implemented and what the impact of these initiatives can be on the ways in which people use technology to access services.</p> <p>The examples which will be discussed during the session include:</p> <ul style="list-style-type: none"> • Connecting Scotland • Digital Lifelines • Mental Health and Housing 	<p>Moderator:</p> <p>Eilidh McLaughlin, Head of the Digital Citizen Unit, Scottish Government</p> <p>Panel Members:</p> <p>David McNeil, Director of Development, Scottish Council for Voluntary Organisations</p> <p>Margot White, Programme Lead, Digital Lifelines Scotland and Transforming Local Systems, Digital Health and Care Directorate</p> <p>Dr Tara French, Programme Lead, Digital Inclusion, Digital Health & Care Directorate, Scottish Government</p>
<p>14:15 – 15:05</p>  LIVE STREAM No video playback for this session  BSL	<p>Parallel 8 AUDITORIUM</p>	<p>Proactive Telecare in Scotland and Andalusia</p> <p>Proactive Telecare supports the traditional reactive telecare approach by expanding and developing a deeper relationship with its service user, gathering insights into patterns of behaviour and preferences over time, thus enabling a more tailored, anticipatory and preventative service that supports wellbeing and resilience.</p> <p>Join this session for the opportunity to learn about the well-established Andalusian Proactive Telecare service and the learning outcomes from the from the Scottish Proactive Telecare pilots. The speakers will share their experience of providing proactive telecare services and their thoughts on the benefits for citizens and health and care services.</p>	<p>Moderator:</p> <p>Rikke Iversholt, Programme Lead for Social Care & Telecare, Digital Health and Care Directorate, Scottish Government</p> <p>Panel Members:</p> <p>Jose Vargas Casas, Head of the Andalusian Telecare Service, Andalusian Agency for Social Services and Dependency (ASSDA)</p> <p>Pablo Quiñones Delgado, International Projects Manager, Andalusian Agency for Social Services and Dependency (ASSDA)</p> <p>Gary Baillie, BR24 Manager, Bield Housing and Care</p> <p>Emma Szadurski, Service Manager, ATEC24, Edinburgh Health & Social Care Partnership</p> <p>Robert Milligan, Care Call Supervisor Dumfries and Galloway Council</p> <p>Doreen Watson, Technology Enabled Care Advisor Digital Health and Care Directorate, Scottish Government</p>

15:05 – 15:35	LEVEL 2 FOYER & LEVEL 3 MEZZANINE	Posters prize and exhibition
15:40 – 16:20	Keynote AUDITORIUM	Digital Innovation & Interventions for Public Health and Covid Recovery Professor Linda Bauld OBE FRCPE FFPH FRSE FAcSS, Chief Social Policy Adviser, Scottish Government and the Bruce and John Usher Professor of Public Health, University of Edinburgh Introduced by Stephen Gallagher, Director of Digital Health and Care, Scottish Government This will be a recording.
 LIVE STREAM		
 BSL		
16:20-16:30	DigiFest22 Close	
 LIVE STREAM	AUDITORIUM	Dr Margaret Whoriskey, Conference Chair
 BSL		

Poster Showcase

This year's posters will be showcased as a physical poster at the event located on Level 3, and a [virtual ePoster on the DigiFest22 Poster Showcase](#).

A QR code next to each poster will allow delegates to scan with their phones and be able to like, share and view all the resources available to them via the ePoster Showcase.

Our top poster abstracts have been selected for oral presentations. These will be 3 minutes long followed by 2 minutes for Q&A. There will be 5 research projects showcased during the morning break and 10 service development projects during the lunchtime break.

Prizes sponsored by BCS Health & Care Scotland will be presented to the winners and runners-up in each category during the afternoon break which we hope you will all attend.

**ENTER
POSTER
SHOWCASE**

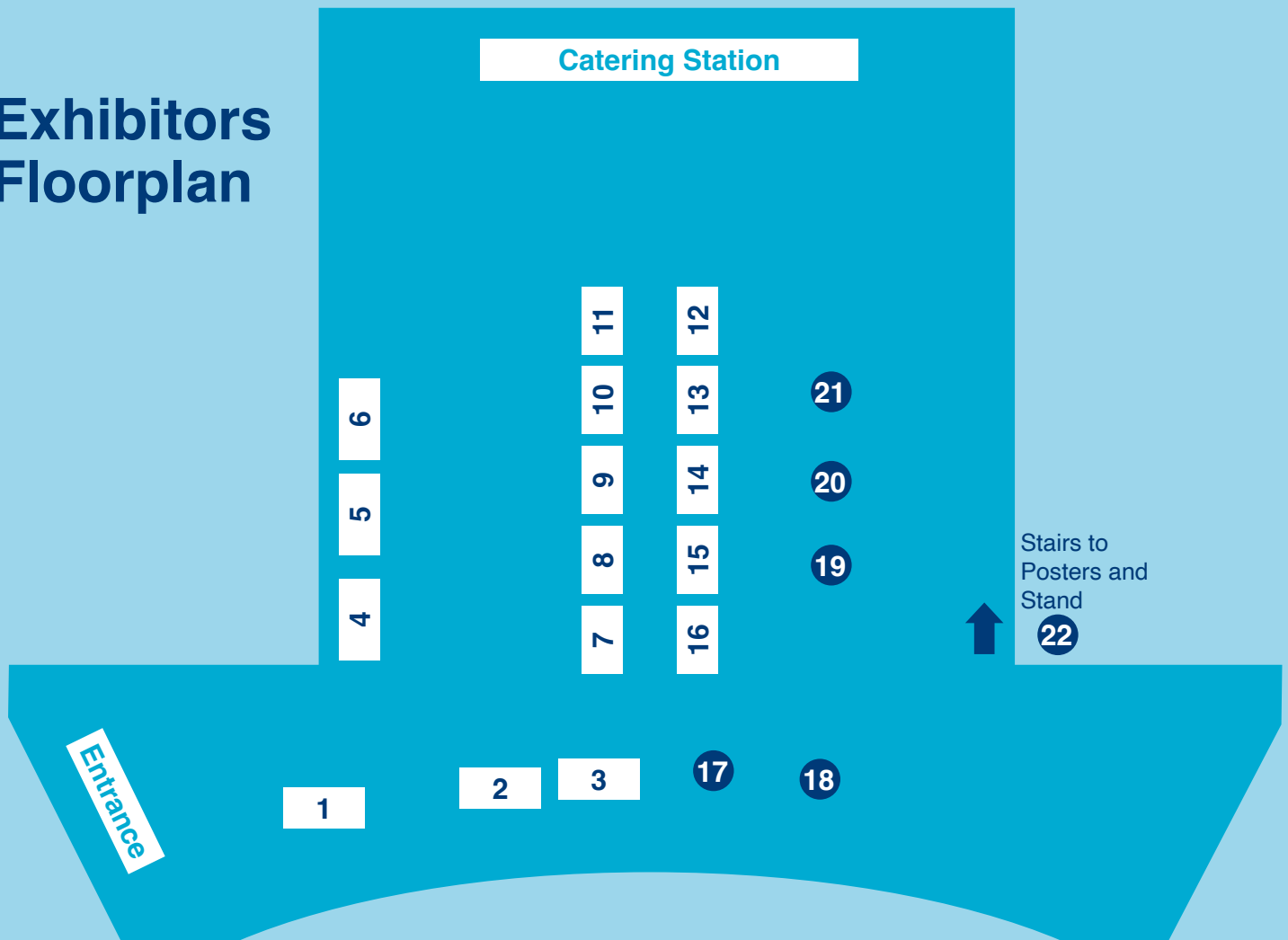
Steering Group

**2022
Digital
Health
& Care
Fest**

Delivered in partnership by The DigiFest Steering Group and the European Connected Health Alliance.



Exhibitors Floorplan



1 Tactuum Ltd



12 Matter of Focus



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13 Highland Hospice



3 Legrand Care



14 SELF BACK



4 National Digital Platform



15 Edinburgh Napier University



5 Cair (UK) Ltd.



16 Tunstall Healthcare UK



6 Oysta Technology



17 The ALLIANCE



7 Amazon Web Services



18 Digital Office for Local Government



8 Generated Health



19 Digital Health and Care Directorate



9 Ulster University



20 Scottish Development International

10 Inhealthcare



21 SFHA



11 Care Reality



22 BCS Health & Care Scotland



Exhibitors

Amazon Web Services



AWS mission is to enable health and care organisations with the best that technology offers, in order for them to self-disrupt and deliver convenient, personalised, high-value care to those they serve.

We empower health and care organisations to achieve the vision of personalised care in three ways:

- By providing the security, compliance, and data privacy that health and care & life science organisations can trust
- Accelerating innovation with the broadest and deepest portfolio of cloud-based services, including purpose-built health-specific solutions
- Unlocking the value of data and providing actionable insights to improve clinical and operational efficiency, and to develop personalised treatments and predict health events

Website: aws.amazon.com/health

Contact: Shabs Lorgat lorgas@amazon.co.uk

Cair (UK) Ltd.



We create exciting, smart technology enabled care solutions.

Our philosophy is to perfect our products inwardly and outwardly, combined with a genuine care for people and the environment. We produce innovative, interoperable telecare that everyone would want in their homes.

Our products are developed in-house in Yorkshire by a team of highly-skilled engineers and manufactured in our state of the art production facility.

Products and Services Brochure: [PDF](#)

Website: www.we-cair.com

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Care Reality



Sponsoring the Conference Programme

Care Reality is a new immersive learning platform and content library that uses Virtual Reality to provide training and insight that can exceed the performance of a classroom environment but is close to the cost and scalability of eLearning. We are focused on pioneering a comprehensive, immersive learning and assessment solution through VR, bringing unprecedented education access to health and social care workers. Learners will be present in an interactive 3D environment, enhancing their skills through dynamic scenarios and situations. The platform allows both single-user learning simulations and a multiuser shared virtual space. Connecting people regardless of their physical location.

Contact Ross Toomer: ross@carereality.io

Care Reality | LinkedIn

Care Reality | Twitter

Edinburgh Napier University



Edinburgh Napier University is the #1 Modern University in Scotland (THE World University Rankings 2023) and the #1 University in Edinburgh for Overall Student Satisfaction (NSS 2020, 2021 & 2022). We're also the top Scottish modern university for research power and research impact (REF 2021) and the only Scottish university to have been shortlisted for the 2022 Times Higher Education's prestigious University of the Year award.

Website: www.napier.ac.uk

Contact: Dr Imed Romdhani i.romdhani@napier.ac.uk

EdinburghNapier | Twitter

Edinburgh Napier University | LinkedIn

Edinburgh Napier University | Facebook

Generated Health



Florence Intelligent Health Messaging enables self-management and adherence through user-friendly, intelligent messaging that improves health outcomes – freeing up time and resources for clinicians and the healthcare ecosystem.

Clinical evidence is in our DNA. Florence is designed by clinicians for patients and clinicians. The idea was conceived by Phil O'Connell around 2009 who teamed up with Dr Ruth Chambers OBE of Stoke-on-Trent NHS (part of the UK's National Health Services). Over the next 10 years the Florence-team were focussed on gathering clinical evidence and cooperating and co-designing protocols with over 500 clinicians.

We now have over 100 independent clinical studies and 20 peer-reviewed journal articles demonstrating exceptional clinical outcomes for patients and exceptional ROI for healthcare teams.

Our Mission is to be the world's leader in proven, intelligently personalised digital solutions, designed to drive behavioural change and deliver better outcomes.

Why Florence? We enable self-management and adherence through user-friendly, intelligent messaging that improves health outcomes – freeing up time and resources for clinicians and the healthcare ecosystem.

From a base in the UK, Florence has expanded successfully to Australia and in early 2022 we set up office in Portland, Maine in the US.

Website: www.generatedhealth.com

Contact Details: generatedhealth.com/contact

get_florence | Twitter

Florence – Intelligent Health Messaging | London | Facebook

GetFlorence | LinkedIn

Highland Hospice



Project ECHO (Extension of Community Health Outcomes) was established in Highland in 2016. The project has grown each year and we work closely with our partners in NHS Highland, Highland Council and the voluntary sector. We also work at a national level as a Superhub and strive to make ECHO as accessible as possible for all areas of Health and Social Care by encouraging and enabling the creation of new hubs.

Project ECHO, initially developed in New Mexico as an online methodology to support community healthcare professionals to treat individuals infected with Hepatitis C, is now a rapidly expanding global network. Project ECHO aims to democratise learning through mentoring and building communities of practice aided by multi-site video-conferencing.

ECHO is a ready constructed methodology, designed for online learning, which uses training, structure and guided mentoring. It's an optimiser which means that it allows disparate groups of practitioners to come together with specialists and look at complexity in cases or processes. The outcome is fast learning and updating of skills which result in more confidence to treat patients in the right place, at the right time.

A typical ECHO group will run for 4 to 6 sessions per term and will comprise of a specialist presentation on an agreed subject each week, discussion and knowledge sharing along with anonymised case based presentations from participants to try and answer those complex questions around practice.

Website : PROJECT ECHO | Highland Hospice

Email: ECHO@Highlandhospice.org.uk

HHProjectECHO | Twitter

Inhealthcare



Inhealthcare is the UK's number one choice for remote patient monitoring and virtual wards. More than 2 million patients across the UK have used our digital health technology.

With over 10 years of experience of working with the NHS, our digital health technology is tried, tested and proven. We support over 50 NHS trusts in England, the five Health and Social Care Trusts in Northern Ireland and we have a national agreement with National Services Scotland to deliver remote monitoring services across their fourteen health boards.

We provide convenient, easy-to-use remote patient monitoring services which enable patients to receive more healthcare in their home instead of in hospital. By providing care outside of traditional settings, our digital services help to cut costs and increase capacity in the NHS by easing pressures on clinicians, easing waiting list pressures, reducing hospital admissions and improving access to diagnostics and treatments.

All our services are digitally inclusive and our integration is unparalleled and includes EMIS Web, SystmOne and NHS Spine.

Website: www.inhealthcare.co.uk/

Email contact for sales: contact@inhealthcare.co.uk

Phone number for sales: 01423 510 520

InhealthcareUK | LinkedIn

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Legrand Care



Sponsoring the Conference Badges

Legrand Care is the global brand specialising in the innovative development of connected technology for the health, housing, and social care sectors. Designed with one primary objective: to improve people's lives. It was born from the integration of the brands that make up the Assisted Living and Healthcare (AL&HC) business unit of Legrand: Intervox, Tynetec, Aid Call, Jontek and Neat. This strategic union will focus its strengths with more than 40 years of knowledge and experience to allow the company to be stronger in the international market of connected care, taking advantage of synergies and improving the value of products and services to facilitate our mission to be the technological partner of choice for our clients, offering comprehensive and fully managed digital solutions that allow them to efficiently deploy improved care services. Which empowers and helps people live the healthiest and most fulfilling lives they want in the place of their choice.

Website: www.legrand.com/legrandcare

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Matter of Focus



Matter of Focus is a mission-led company and B Corp that supports public service organisations to make better use of data and information to learn, improve and tell the story of the difference they make. We do this through consultancy support and our unique cloud-based software, OutNav. We have worked with more than 150 diverse teams and projects in Scotland and more widely and are increasingly working to support people developing and evaluating digital and data-driven solutions for health and care. Current clients include Health Technology Wales, the Digital Health and Care Innovation Centre, the TEC Pathfinder and Innovative Healthcare Delivery programmes. OutNav is the only software on the market that supports organisations to plan, manage and report on outcomes using a theory-based approach to evaluation. It significantly enhances the capability of organisations to embed learning from data and evaluation into their practice.

www.matter-of-focus.com

info@matter-of-focus.com

matter_of_focus | Twitter



National Digital Platform

The National Digital Platform (NDP) is a multi-organisational, collaborative approach to sustainably meeting the needs of digital health and care services in Scotland.

NDP has been developed in partnership with services and health professionals across regional and national health boards. It allows connectivity of applications and data with the NHS network. The National Digital Platform brings together cloud-based digital components and services to facilitate integrative and responsive technology solutions that will improve the care and wellbeing of people in Scotland.

The National Digital Platform is a key component of the Scottish Government Digital & Health Care Strategy (2021) and Delivery Plan (2022).

NHS Education for Scotland (NES) is the national health board with statutory responsibilities to effect sustainable change through workforce development, education and training across the health and social care system. NES is a leader in educational design, delivery and quality assurance. It provides wide-ranging support for workforce development, supports national workforce planning and is the official provider of workforce statistics for NHS Scotland. NES designs and develop digital technologies supporting innovation and transformation.

www.nationaldigitalplatform.scot

NDP Scotland | Twitter



Oysta Technology

Oysta offer digital care solutions that help bridge the gap between health and social care, helping people live safer, independent lives, for longer. We create partnerships with Local Authorities, Social Care Providers, Housing Associations, Care Homes, NHS Trusts and other organisations to manage and respond efficiently to immediate and longer-term care needs.

Oysta combines cutting-edge technology within user-friendly devices and through a smart care platform, IntelliCare™. We are committed to simplifying technology-assisted care through a range of products with Vulnerable Independent People (VIPs) and care professionals at the forefront, helping to bring a sense of independence and safety to vulnerable people of all ages and with varying levels of vulnerability and enabling their care circles to provide personalised care.

We shape our digital care solutions around the needs of the people they support, so everything they do is intuitive, practical, and user-friendly.

www.oysta-technology.com

Oysta_uk | Twitter

Oysta Technology | Facebook

Oysta Technology | LinkedIn

SelfBack



SelfBack is a Danish SME specialising in personalized data-driven digital therapeutics, based on scientific research and clinical evidence, ensuring the highest quality of treatment for everyone.

SelfBack delivers a brand new AI-driven digital therapeutics solution with clinical evidence for patients with Low Back Pain (LBP). SelfBack was developed over the course of 5 years by a multidisciplinary team of world leading scientists in the musculoskeletal and work environmental field. The primary functionality of SelfBack is a 'Decision Support System', which helps citizens follow a personalized treatment plan based on exercises, (both strength and flexibility), educational elements and physical activity through the counting of steps taken during the day. Through the use of AI and data, the patient is continuously monitored, which ensures consistently high quality of the treatment for Low Back Pain. The plans are fulfilling all the requirements of the National Clinical Guidelines. SelfBack is CE-certified under MDD as a Medical Device Class I, and underwent a thorough and extensive test in a large scale RCT (Randomized Controlled Trial), in Denmark and Norway, back in 2019-2020.

Website: selfback.dk

Tactuum Ltd



Sponsoring the Conference Lunch

Tactuum provide specialist health and social care digital services, consultancy and products to clients across the UK, USA and Africa. We are the supplier of NHS Scotland's national decision support platform which utilises the Quris product suit to support both clinical teams and patients.

Tactuum's products are being used to tangibly reduce waiting times, automate time consuming clinical processes and to empower patients to manage their own care and stay well.

You'll also find us one of the easiest teams to work with – trust, partnership and commitment are at our core.

For further information please contact: mbuchner@tactuum.com

Website: www.tactuum.com

tactuum | LinkedIn

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TeleAlarm Europe GmbH



TeleAlarm is a leading provider of high-quality Assistive Technology products and software solutions throughout Europe and has been for more than 50 years. We offer elderly people and those with disabilities a range of products and intuitive call systems that allow individuals to live safely and securely in their own homes, or in a cared for environment.

The continuous pursuit of uncompromising quality and customer satisfaction forms the basis for the exceptional performance and high acceptance of our products and solutions in many European countries.

For further information please visit our website www.telealarm.com

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Tunstall Healthcare UK



Tunstall has been at the forefront of technology innovation for the health, housing and social care markets for 65 years, growing to become a UK manufacturer with a global presence. Its pioneering software, hardware and services enable providers to deliver integrated, efficient and person-centred care in the community, and empower people to live more independently and with an improved quality of life.

Tunstall works with social care providers, healthcare services, housing and retirement living providers and charities in 18 countries, improving the lives of more than five million people, including those living with dementia, learning disabilities, physical disabilities and long-term health conditions.

As technology advances and solutions become increasingly digital and cloud-based, we will work closely with our customers and partners to enable them not just react to events, but to predict and even prevent them, using data-driven insights. Our focus is on creating a more connected world that fulfils the potential of technology to offer intelligent care and support, and give people greater choice and control about how they live their lives.

Website: www.tunstall.co.uk

Contact Details –

Caitlin.Ross@Tunstall.com , +44 1977 660314

Kerry.Sharpe@Tunstall.com , +44 7969 115509

TunstallHealthcare | Facebook

TunstallHealth | Twitter

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Ulster University



IT4Anxiety is a North West Europe INTERREG funded project which aims to help reduce the anxiety of people living with mental ill-health; they do this by supporting start-ups to implement innovative technological solutions. Technological innovations give new perspectives in many domains, including health. It was in this context that the IT4Anxiety project was born bringing together mental health professionals and start-ups, but also universities, research centres, higher education establishments and public authorities.

The project focuses more specifically on the creation and implementation of innovative solutions, in particular those related to digital technology, with the objective of reducing anxiety of people suffering from neurodegenerative diseases (e.g. Alzheimer's disease) or post-traumatic stress disorder. These illnesses affect a growing number of people in North-West Europe, due to ageing population trends.

Such innovative and technological solutions can also effectively complement conventional medical protocols. This is what we call "blended therapies", which are at the heart of the approach being developed via a number of work packages and activities in the IT4Anxiety project.

Ulster University researchers in The School of Computing, Engineering & Intelligent Systems lead on the 'Testing and Validation' work package.

it4anxiety | LinkedIn

it4anxiety | Twitter

Speaker's Biography

Manira Ahmad

Chief Officer, Public Health Scotland

11:20 Parallel 3: Digital Innovation in Social Care – Third Sector care and support providers leading the way

Manira has had a varied career history spanning both private and public sectors. She has worked across the financial industry, involved in global workforce planning and investment in offshore trading. Manira joined the public sector in 2015, and was appointed to lead the deployment of Local Intelligence across Health & Social Care. Supporting Integration Authorities in Scotland in co-designing linked data across multiple care sectors to support improved decision making for health and well-being. Manira has been part of the design and development of Public Health Scotland, delivering an organisation equipped to meet Scotland's future public health challenges and developing a nation where everyone thrives. More recently her efforts have been focused on the response and recovery from the pandemic, spanning both local, regional and national systems. Manira has been learning and sharing across Health, Care and Community settings, seeking opportunities to collaborate with different nations in order to bring innovative solutions using data and intelligence to support communities across Scotland. Manira is very passionate in supporting the well-being of individuals, working closely with communities to build local resilience through story-telling by shifting our thinking and the conversation to "what really matters". In her personnel time Manira sits on the Board for a number of local charity and community organisations including the "Glasgow Council for the Voluntary Sector" and "Scottish Minority Ethnic Women's Network".

Mr Gary Baillie

BR24 Manager, Bield Housing and Care

14:15 Parallel 8: Proactive Telecare in Scotland and Andalusia

Bield Response 24 service manager within Bield Housing & Care

Professor Linda Bauld OBE FRCPE FFPH FRSE FAcSS

Professor of Public Health and Chief Social Policy Adviser University of Edinburgh and Scottish Government

15:40 Keynote: Digital Innovation & Interventions for Public Health and Covid Recovery

Linda joined the University of Edinburgh in November 2018. She previously worked at the Universities of Stirling, Bath, Glasgow and Kent. From 2014 to 2021 she combined her academic roles with serving as Cancer Research UK's cancer prevention advisor.

Linda conducts behavioural research within public health, with a particular focus on the prevention of non-communicable diseases and how research evidence informs policy. She has led studies on drug and alcohol use, inequalities in health, overweight and obesity, smoking cessation and more recently on Covid-19. She led the first study of the UK's national

stop smoking services when they were established in 1998. She has also played a significant role in the monitoring and evaluation of a range of tobacco control policies, and served as the UK government's scientific adviser on tobacco control from 2006 to 2010.

From 2017-2022 she led a Global Challenges Research Fund programme to address tobacco use in Africa and South Asia involving researchers in six UK and eight overseas research organisations. She is currently Director of the SPECTRUM Consortium funded by the UK Prevention Research Partnership that includes ten Universities and multiple partners from public health agencies and alliances. Visit the SPECTRUM website.

In September 2021 she was appointed as Chief Social Policy Adviser to the Scottish Government. This is a part time secondment until 2025.

Tracey Baxter

Associate Director – Product & Delivery, NHS Education for Scotland

11:20 Parallel 2: National Digital Platform: A sustainable approach to delivering technology that supports health and care data, information and services

Tracey Baxter is Associate Director – Product & Delivery at NES Technology Service and has been instrumental in its transformation into an effective technology delivery function for the public sector in Scotland. Focussing on a combination of innovative and iterative delivery methodologies, effective stakeholder engagement and robust quality and safety assurance processes, Tracey is passionate about delivering valuable and sustainable technology that can evolve and be re-used to support new workstreams as efficiently as possible.

Fiona Bennett

Assistant Director Children's Services, Barnardo's

11:20 Parallel 3: Digital Innovation in Social Care – Third Sector care and support providers leading the way

Assistant Director with Barnardo's Scotland, Fiona led the See, Hear, Respond (Scotland) Covid response. An Honours Graduate in Psychology from Edinburgh University and a qualified Social Worker and Family Therapist with post-graduate qualifications in Child Protection and Social Services Management. Professional experience includes over 30 years in Services for vulnerable children and their families including Local Authority, Child and Adolescent Mental Health, Early Years, Youth Justice and Fostering. Contributions to the development of related policy areas, research and professional practice including early year's workforce development; GIRFEC; social work; Justice and child mental health.

Colin Birchenall

Chief Technology Officer, Digital Office for Scottish Local Government

11:20 Parallel 2: National Digital Platform: A sustainable approach to delivering technology that supports health and care data, information and services

Colin is the Chief Technology Officer for the Digital Office for Scottish Local Government and the Chief Digital Officer for Glasgow City Council. He is a member of both the Digital Health and Care Enabling Technology Board and the Digital Health and Care Data Board, and also chairs the Health and Care Data Strategy Working Group (which is supporting Scottish Government and Cosla to shape the new Health and Care Data Strategy), and co-chairs the Digital Telecare Advisory Group. Colin also volunteers for the Institution of Engineering and Technology (IET) where he is a member of the IET's Digital Policy Panel.

Andy Bleaden

Communities Director, ECHAlliance

14:15 Parallel 6: Innovative Islands

Andy Bleaden works for ECHAlliance as the Communities Director where he has developed and built a large network of over 70+ Global Digital Health Ecosystems, 12 thematic innovation ecosystems and grown a Membership Community of over 900 Health organisations. He has had a long career in both health and social care as well as funding going back over 30 years starting in the mental health field working with mentally disordered offenders, homeless young people, regeneration and economic development and then later in the field of social care, dementia and robotics. Alongside this Andy has been an External Expert for the European Commission since 2013 assessing proposals and reviewing projects. He has worked for the European Institute of Innovation & Technology (EIT) on both Health and Manufacturing programmes. He has assessed proposals and reviewed projects for other funds such as Urban Innovation Actions, Urbact and Innovative Medicines Initiative. He brings a wealth of experience and skills in securing and management of strategic external funding, procurement, innovation funding and forming and development large and complex partnerships across Europe. <https://www.linkedin.com/in/andy-bleaden-a355245a/>

Denise Brown

Head of eHealth Strategy & Programmes, NHS Greater Glasgow & Clyde

14:15 Parallel 5: Citizen Access to Health and Care – Developing a Digital Front Door

Denise Brown, Interim Director of eHealth, NHSGGC Denise joined NHS Greater Glasgow and Clyde eHealth Directorate in March 2017, initially establishing the Board's Patient Administration Transformation Programme. Following this, she moved to the Head of eHealth Strategy and Programmes role and, since January 2022, has been fulfilling the Director of eHealth role on an interim basis. Denise has held a number of senior posts since joining the NHS in 2002. Prior to joining NHS Greater Glasgow and Clyde, Denise worked as an Assistant Director, Head of eHealth in NHS Ayrshire & Arran, a post she held for 10 years. Before joining the NHS, Denise held a number of senior positions in the IT industry.

Jonathan Cameron

Deputy Director – Digital Health and Care, Scottish Government

14:15 Parallel 5: Citizen Access to Health and Care – Developing a Digital Front Door

Jonathan is the Deputy Director of Digital Health and Care in Scottish Government, and has overall responsibility for the Digital Health and Care Strategy for Scotland, and for ensuring delivery of major programmes which support the strategy. Jonathan has recently led the Digital Covid-19 response across the NHS and Care sectors, including the Covid Vaccination system and Protect Scotland app. Prior to joining Scottish Government in November 2019, Jonathan held a number of NHS IT and Digital posts, and has delivered major data, IT, Innovation and eHealth projects and programmes across the UK. Innovation has also been a key focus and Jonathan was a CivTech challenge sponsor for this major SME development programme.

Sarah Campbell

Head of Business Development, Penumbra

11:20 Parallel 3: Digital Innovation in Social Care – Third Sector care and support providers leading the way

<https://www.linkedin.com/in/srbcampbell/>

Professor George Crooks OBE MBChB FRCP FRCGP

Chief Executive Officer, Digital Health and Care Institute

11:20 Parallel 1: Exploring how Innovation and Transformation can help address the challenges of today and create opportunities for the future

Professor George Crooks is currently the Chief Executive of the Digital Health and Care Institute, Scotland's national innovation centre for digital health and care. He leads an organisation that is tasked with delivering innovation in digital health and care that will help Scotland's people to live longer, healthier lives, deliver sustainable health and care services for the future and create economic benefits for Scotland. DHI provides opportunities for Scotland's public sector, academia and industry to co-design digital solutions to some of the country's biggest health and care challenges working with patients, service users and their families. He was previously the Medical Director for NHS 24, the Scottish Ambulance Service and Director of the Scottish Centre for Telehealth & Telecare. George was a General Medical Practitioner for 23 years in Aberdeen latterly combining that role as Director of Primary Care for Grampian. George is on the Board of the European Connected Health Alliance and is a past president of the European Health Telematics Association. He is a Board member of TEC Quality, a UK organisation leading the implementation of quality standards and practices across the assisted living sector in the UK. He was an assessor for the European Commission on programmes involving digital health and care provision, led the Integrated Care Action Group in the European Innovation Partnership for Active and Healthy Ageing and is a member of the WHO roster of experts for digital health. He has been an advisor to several European governments and global organisations including the World Bank on digital health and care. He is an advisor to Innovate UK for its Industrial Grand Challenge programme for Health Ageing. He is also an adjunct Professor of Telehealth at the University of Southern Denmark. He was awarded an OBE in the Queen's New Year Honours List 2011 for services to healthcare.

Ron Culley

Chief Executive, Quarriers

13:15 Plenary: The Care and Wellbeing Portfolio – taking a preventative and proactive approach

Ron Culley is the Chief Executive of Quarriers, having been appointed in 2020. Quarriers is one of Scotland's leading health and social care charities, providing care and support across Scotland in a huge variety of service areas. Prior to his role at Quarriers, Ron was the Chief Officer of the Health and Social Care Partnership in the Western Isles. He spent five years on the islands, supporting better integrated service delivery and partnership working. Between 2006 and 2009, Ron worked for COSLA as the Chief Officer for Health and Social Care. During that time, he worked on a range of public policies including landmark legislation on Self-Directed Support, and health & social care integration. Ron has a first-class honours degree and PhD in politics, and lives in East Renfrewshire with his wife and two children.

Julie Falconer

Digital Health and Care Directorate, Scottish Government

11:20 Parallel 2: National Digital Platform: A sustainable approach to delivering technology that supports health and care data, information and services

Julie is Head of Major Programmes and Architecture in the Digital Health and Care Directorate of Scottish Government. Julie leads on the technical elements of the Digital Health and Care Strategy for Scotland, including overseeing delivery of its major digital programmes and the technical architecture and infrastructure that underpins them. Julie is an experienced digital leader, with a successful track record of driving large-scale and complex national strategic programmes of technology-enabled change within Scotland.

Dr Tara French

Programme Lead Scottish Government

14:15 Parallel 7: Digital Inclusion – building blocks for connection, participation, and access

Dr. Tara French is an expert in design-led change and strategy with an interdisciplinary background in academia, policy and practice in the context of health and social care in Scotland. She is experienced in leading co-design and human rights-based approaches to designing change and is known for her thought leadership in digital social care and health. She has worked at local and national levels across the ecosystem in Scotland. Tara is Programme Lead for Digital Inclusion in the Digital Health & Care directorate.

Stephen Gallagher

Director of Digital Health and Care, Scottish Government

9:30 Keynote: How can data-driven, digitally enabled solutions help to deliver sustainable, citizen centred services?

Ruth Griffith

Policy Manager, Digital Health and Care, COSLA

10:00 Panel Discussion: Making Change Sustainable in Digitally Enabled Services

Ruth is a Policy Manager for Digital Health and Care at COSLA. Prior to this she worked for NHS Dumfries and Galloway as Strategic Planning and Commissioning Manager for digital health and care. Ruth is a social worker by training and worked for many years with Dumfries and Galloway Council. Initially Ruth worked as a social worker with adults with learning disabilities and then as senior social worker which included telecare. Ruth believes people should be supported to have as much choice and control over the care and support they access and that digital is a key enabler for this.

Rohan Gunatillake

Design Lead, Digital Front Door, SG Digital Health & Care

14:15 Parallel 5: Citizen Access to Health and Care – Developing a Digital Front Door

Rohan is a design leader at NHS Scotland and the host of the very good podcast Meditative Story. Prior to that he ran Mindfulness Everywhere, where he was the creator of Kara, Sleepfulness, Designing Mindfulness and the best-selling hit app buddhify. Rohan's first book Modern Mindfulness is out now. Based in Glasgow, Rohan was a trustee of the British Council for six years and was named by Wired magazine in their Smart List of 50 people who will change the world.

Andrew Hardy

SDPM: Development and Informatics, NHS Greater Glasgow and Clyde

11:20 Parallel 2: National Digital Platform: A sustainable approach to delivering technology that supports health and care data, information and services

I have been working for the NHS for almost 25 years involved in the creation and deployment of numerous software projects both in the community and acute settings. More recently I'm in a senior manager for development and informatics in NHS Greater Glasgow and Clyde helping create and deploy cloud based solutions for cancer and acute front-door services.

Morag Hearty

National Remote Health Pathways Lead, TEC, Scottish Government

13:15 Plenary: The Care and Wellbeing Portfolio – taking a preventative and proactive approach

Morag Hearty is currently National Strategic Lead for Remote Health Pathways within the Scottish Government Digital Health & Care Directorate. This has included the Scale up BP programme, Covid-19 symptom monitoring and several other priority conditions to assist the response and recovery delivery plans across Scotland.

Since qualifying as a Registered General nurse in Glasgow Royal Infirmary, Morag worked in various primary, community and secondary care posts before being instrumental in developing and managing several innovative joint and integrated discharge and community teams in Lanarkshire and Glasgow. This led to the development of the Technology Enabled Care service in NHS Lanarkshire and the subsequent role within the National programme. Morag retired from her NHS post in 2021 but has continued in her National role.

Karen Hedge

Depute CEO, Scottish Care

11:20 Parallel 4: National Care Service – the Importance of Data

Karen's career in social care began as a paid carer and whilst rewarding, she quickly became motivated by the pressures on the sector. A champion for participation and co-production, she believes that evidence of impact is the difference it makes for people. She has worked at various seats round the social care table, Government and as Director of the Prince of Wales Foundation, and in her current role as Deputy CEO of Scottish Care, she continues to shape the future of social care. When not working, this Ayrshire lass can be found on the beach with her family and is also a member of the coastguard. FRSA MloD.

David Hodnett

Head of Operations, NHS App, NHS England

14:15 Parallel 5: Citizen Access to Health and Care – Developing a Digital Front Door

Rikke Iversholt

Digital Social Care and Telecare Lead (TEC) – DHAC, Scottish Government

13:15 Plenary: The Care and Wellbeing Portfolio – taking a preventative and proactive approach

14:15 Parallel 8: Proactive Telecare in Scotland and Andalusia

Rikke leads the national TEC Programmes for Social Care and Telecare in the Digital Health and Care Directorate at Scottish Government. She was formerly the Director of Iriss, a social care research and innovation organisation based in Glasgow, and led the organisation's strategic development and collaborative partnerships with key stakeholders across the Scottish health and social services sectors. A qualified Improvement Leader (SciL) with a decade's worth of successfully leading improvement and innovation projects, Rikke is also a member of the Health Foundation's Q Community and UNESCO's Inclusive Policy Lab.

Paul Kelly

COSLA Spokesperson for Health and Social Care

09:10 Scotland's digital ambitions for renewing health and social care

Councillor Paul Kelly is the COSLA Spokesperson for Health and Social Care.

Councillor Kelly graduated from Glasgow University with a MA Honours in History.

He has been a Councillor for the Motherwell West ward of North Lanarkshire Council since 2007. He is currently the Depute Leader of the Opposition Labour Group on the Council.

From 2016-2022 he was Depute Leader of North Lanarkshire Council, a Non-executive director of NHS Lanarkshire, and Chair then Vice-Chair of North Lanarkshire Health and Social Care Partnership Joint Integration Board.

He was appointed to the role of COSLA's Health and Social Care Spokesperson after his re-election as Councillor in 2022.

Laura Kilpatrick

Project Manager, UPTAE?

11:20 Parallel 3: Digital Innovation in Social Care – Third Sector care and support providers leading the way

I have worked with SOL for around four years in various roles, including support work and within the office. Having this experience has allowed me to understand what the people we support would like to see as part of their care. I am part of a musical theatre group and organise fundraisers for this group, so I have experience in managing budgets and running events.

Dr Poonam Malik MBA, MSc, PhD, FRSE, FRSB

Head of Investments, University of Strathclyde

10:00 Panel Discussion: Making Change Sustainable in Digitally Enabled Services

Dr Poonam Malik is an entrepreneurial business strategist, Life Sciences leader and an investor in Innovation. She is Head of Investments at the University of Strathclyde – accountable for strategic leadership of University's enhanced Investments from multiple Funds into portfolio of entrepreneurial companies and commercialisation of innovative business ideas into spinouts, startups and spinins.

A GlobalScot, Scottish Enterprise Board Member – Climate Champion and Skills Development Scotland Board Director – Dr Malik brings 25+ years expertise in technology, businesses, and research & innovation.

Dr Malik is Chair, Founder, NED, Board Advisor/Mentor for technology and Lifesciences startups/scaleups and syndicate Investor with Investing Women Angels – supporting female entrepreneurs/founders and angel investors. She is passionate about entrepreneurship, Equality, Diversity & Inclusive (ED&I) values, climate change/NetZero & health impact. She has held Academic positions at the Universities of Edinburgh, Glasgow and Cumbria/Lancaster and worked internationally in Asia/India.

Poonam is an elected Fellow of the Royal Society of Edinburgh (FRSE) and Royal Society of Biology (FRSB). She sits on many national Committees and holds a PhD in Biomedical Sciences/Virology from the University of Glasgow, UK, an MBA (with Distinction) in 'Strategy and Leadership' from the University of Edinburgh Business School, a Masters (MSc) degree in Biotechnology and a Bachelors (BSc) in Chemistry & Zoology from India.

David McColl

Deputy Director of Technology, NHS Education for Scotland

11:20 Parallel 2: National Digital Platform: A sustainable approach to delivering technology that supports health and care data, information and services

David McColl is Deputy Director at the NES Technology Service. He is passionate about how the combination of technical possibilities and scale that the cloud offers, married with modern delivery processes that thrive on close collaboration with stakeholders and user communities can safely deliver technology that provides true and sustainable value to the people who use it. His current focus is the technology design and delivery of the National Digital Platform for health and care in Scotland.

Adrian Mckill

Depute Director, Neighbourhood Networks

11:20 Parallel 3: Digital Innovation in Social Care – Third Sector care and support providers leading the way

I have worked as a senior manager within social care for over 25 years, initially within a supported living organisation and for the last 18 years within Neighbourhood Networks. I am currently the Depute Director and amongst my duties I have a shared responsibility for ensuring that our support is successfully assisting people in meeting real life outcomes, capturing these outcomes and reporting on these outcomes to our various stakeholders. In my spare time I enjoy being in the outdoors, DIY and eating out.

Brian McKinstry

Emeritus Professor of eHealth, University of Edinburgh

13:15 Plenary: The Care and Wellbeing Portfolio – taking a preventative and proactive approach

Brian McKinstry is a former general practitioner and Emeritus Professor of Primary Care eHealth at the University of Edinburgh. He leads SHARE the Scottish Health Research Register (www.registerforshare.org) and until recently he led the Telescot programme of research into telehealth (www.telescot.org). His research interests are mainly around remote information exchange between clinicians and patients, more recently focussed on eHealth and telehealthcare. The Telescot programme has carried out multiple randomised controlled trials and descriptive/qualitative studies in this area. These studies include telemonitoring of chronic obstructive airways disease, heart failure, high blood pressure (HBP) and diabetes, remote measurement of cough and respiratory rate, the use of machine learning on patient accrued data to develop improved telemonitoring algorithms and video-consulting in general practice. He is clinical lead for Scale-Up BP, a large-scale implementation of telemonitoring of HBP, and is exploring the use of routinely acquired data to evaluate this. He has with colleagues in the Scottish Government developed and tested a home telemonitoring system to detect deterioration in people recently diagnosed with COVID-19.

Eilidh McLaughlin

Head of Digital Citizen Unit, Scottish Government

14:15 Parallel 7: Digital Inclusion – building blocks for connection, participation, and access

Eilidh McLaughlin took up the position of Head of the Digital Citizen Unit in Scottish Government in April 2022. The Unit is new within the Digital Directorate and covers the Connecting Scotland programme and the Ethical Digital Nation team. This role combines Eilidh's previous experience in corporate governance, equalities and information management. The ethos of the Unit is to make sure that No One is Left Behind and to ensure that digital work is done in an ethical, inclusive way. Previously, Eilidh was the Associate Director, Information Security and Governance in mid-January 2020, combining previous information security and information governance teams from separate parts of NHS National Services Scotland. The team led on ensuring the integrity of the IT estate and the quality and security of service across critical business systems to stay ahead of threats, internal and external as well as maintaining a strong confidentiality and privacy ethos to all work in NSS. The team was pivotal in relation to the digital covid response work.

David McNeill

Director of Strategic Development, Scottish Council for Voluntary Organisations

14:15 Parallel 7: Digital Inclusion – building blocks for connection, participation, and access

David provides strategic leadership to SCVO to support, promote and develop a confident, sustainable voluntary sector in Scotland. He is responsible for work on policy, membership and sector support services. This includes the programme to build digital skills and capability in Scotland's third sector as well as the Connecting Scotland programme to tackle digital exclusion across the country.

Before joining SCVO David was Depute Chief Executive at youth charity Young Scot. David is currently a Trustee of the Digital Xtra Fund and Recharge, an East Lothian youth work charity.

Robert Milligan

Care Call Supervisor, Dumfries and Galloway Council

14:15 Parallel 8: Proactive Telecare in Scotland and Andalusia

Naiomi Nailan

Support for Ordinary Living

11:20 Parallel 3: Digital Innovation in Social Care – Third Sector care and support providers leading the way

I studied Graphic Design and have been involved in different art collectives around the UK. I enjoy experimenting with visual art, music and performance and brought this experience into the project. I have used these strengths to help elevate the project and give the participants new opportunities.

Aneta Perehinets

Service Designer, Action for Children

11:20 Parallel 3: Digital Innovation in Social Care – Third Sector care and support providers leading the way

Aneta is a Service Designer at Action for Children. She's spent the last few years helping to build Parent Talk, a digital service for any parent or carer to get support and advice with their biggest worries and questions. She's previously worked in product management and user research.

Pablo Quiñones Delgado

International Project Manager, ASSDA Agency for Social Services and Dependency of Andalusia

14:15 Parallel 8: Proactive Telecare in Scotland and Andalusia

BSc Honours in Environmental Sciences, MSc Social and Economic Impact Assessment and Project Management. Pablo worked for over 4 years in risk assessment consultancy in Ireland and UK providing legal and technical advice to different civil and social projects. After this period, he worked as Scientific and Technical Affairs Manager for AISE in Brussels managing different industry groups. In 2008 he joined ASSDA working on different Social and Technological European projects. In 2015 he joined the European Maritime Safety Agency to develop economic and social impact assessment methodologies. Since 2017 he is working back in ASSDA within the external coordination service.

Sara Redmond

Chief Officer – Development, Health and Social Care Alliance Scotland

13:15 Plenary: The Care and Wellbeing Portfolio – taking a preventative and proactive approach

Sara is Chief Officer of Development at the ALLIANCE, responsible for leading and continuing to shape the vision of the organisation in partnership with the Chief Officer of Operations. Sara is responsible for developing the strategic direction of the organisation, overseeing the ALLIANCE's portfolio of programmes. Central to this is ensuring a strong voice for disabled people, people living with long term conditions and unpaid carers and opportunity to influence change based on their lived experiences. Sara's work involves working closely with ALLIANCE members, developing innovative partnerships that show how change can be achieved, and promoting the role of the third sector as a key innovator and partner in realising Scotland's national health and wellbeing outcomes. Since her time at the ALLIANCE Sara has had key policy roles in our health and social care integration and self management programmes. Previously Sara has worked at Scottish Government as a researcher in the equalities and tackling poverty division and has worked in a number of frontline roles supporting people who have claimed asylum, survivors of sexual violence, and with people experiencing homelessness.

Claire Renton

Head of Area, South of Scotland Enterprise

11:20 Parallel 1: Exploring how Innovation and Transformation can help address the challenges of today and create opportunities for the future...

Claire's current role with South of Scotland Enterprise is focussed around in creating and delivering Economic, Environment and Social Impact across the South of Scotland. This is through working across a range of innovation workstreams including Data, Digital, Construction, Property, Energy, Agriculture, Food and Drink to name a few. This diverse range of areas allows a truly joined up and systems approach to be undertaken to deliver bold and relevant solutions in the world today. Claire leads a diverse team of business and economic development specialists imbedding Net Zero and Fair Work agendas in everything she is responsible for.

Penni Rocks

Head of Information Governance and Assurance, Scottish Government

11:20 Parallel 4: National Care Service – the Importance of Data

Penni is currently Head of Information Governance and Assurance in Scottish Government Digital Health & Care. She joined Digital Health & Care team (called eHealth in those days) in 2017 with a focus on Information Governance and Assurance. She has an ICT background and worked initially in the private sector as a systems developer before moving into ICT programme roles across a number of agencies in the public sector. She was Operations Director for the 2011 Census at National Records of Scotland leading across the census delivery, security and statistical arenas, and then moved into Head of Corporate Services role which gave her wide

experience of delivery and assurance in both ICT/Digital and Information arenas. Today her focus is on the strategic direction of Information Governance and Cyber challenges, as the DH&C data Strategy develops, and directing a clear focus on social care data sharing.

Carol Sinclair

Strategic Data Adviser, Scottish Government

11:20 Parallel 4: National Care Service – the Importance of Data

Carol is a highly experienced senior leader and manager with significant experience in leading and overseeing of the design and delivery of data and digital solutions for the NHS in Scotland. In September 2022, she joined the Digital Health & Care Directorate in Scottish Government and chair of the national Health & Social Care Data Board.

Emma Szadurski

Service Manager, ATEC24, Edinburgh Health & Social Care Partnership

14:15 Parallel 8: Proactive Telecare in Scotland and Andalusia

Emma has worked across adults and children's social care services for 20 years, with a background in Occupational Therapy. Now a Service Manager at ATEC24 (Assistive Technology Enabled Care), Emma has lead responsibility for the development of the Assistive Living Team, which aims to develop and promote ATEC24s pro-active, early prevention approach to service delivery in Edinburgh.

José Vargas Casas

Head of the Andalusian Telecare Center, ASSDA, Andalusian Agency for Social Services and Dependency

14:15 Parallel 8: Proactive Telecare in Scotland and Andalusia

Jose is a telecommunications Engineer with an extensive background in technology applied to social services provision. He was involved in the development of the first call center for the public health emergency service in Andalusia (EPES). He joined ASSDA in 2005 where he developed the second andalusian telecare call center in Málaga. Since then he has held different positions within the organisation ranging from R+D development to managing the provision of social resources in the province. He is currently the Head of the Andalusian Telecare Center in the region of Andalusia.

Martyn Wallace

Chief Digital Officer, Digital Office for Scottish Local Government

10:00 Panel Discussion: Making Change Sustainable in Digitally Enabled Services

Doreen Watson

Consultant, Technology Enabled Care and Digital Healthcare Division

14:15 Parallel 8: Proactive Telecare in Scotland and Andalusia

Fraser White

Better Futures and Information Officer, Housing Support Enabling Unit

11:20 Parallel 3: Digital Innovation in Social Care – Third Sector care and support providers leading the way

Fraser took up the role of Better Futures and Information Officer at the Housing Support Enabling Unit (HSEU) in December 2021. The HSEU offers support and assistance to providers of housing support in the voluntary, private and Registered Social Landlord sectors. It is jointly hosted by the Coalition of Care and Support Providers in Scotland (CCPS) and the Scottish Federation of Housing Associations (SFHA). Better Futures is an outcomes monitoring tool used by housing support providers throughout Scotland.

Margot White

Programme Lead, Digital Lifelines Scotland and Transforming Local Systems, Digital Health and Care Directorate

14:15 Parallel 7: Digital Inclusion – building blocks for connection, participation, and access

Margot is the Programme Lead for the Digital Lifelines and Transforming Local Systems pathfinder programmes delivered through the Digital Health and Care Directorate of the Scottish Government.

Margot has worked in the fields of service improvement and redesign; partnership development; performance management and strategic planning since 2000. Prior to this she was a general manager in the NHS in England and Scotland for 14 years.

Dr Margaret Whoriskey

Head of Technology Enabled Care and Digital Healthcare Innovation and Deputy Director Digital Health and Care Directorate, Scottish Government, Conference Chair

09:00 Welcome

Margaret is Head of Technology Enabled Care and Digital Healthcare Innovation within Scottish Government. She is responsible for the national cross sector TEC Programme in partnership with the NHS, Local Government, Third, Housing and Independent sector providers which is aiming to support at scale deployment in Scotland. This is centred around the citizen, and focuses on improving access to services by using digital technologies, including the ability to self-manage remotely. Margaret leads the national Digital Health and Care Fest in Scotland, providing a national and international focus to developments in Scotland. She is active in the European arena and is responsible for the International Engagement Team for digital health and care. Margaret is a Trustee /Board member of ENABLE Scotland and Hanover Housing Association.

Susan Yamamoto

Telehealth Coordinator, Shriners Children's Hospital, Hawaii

14:15 Parallel 6: Innovative Islands

Humza Yousaf

Cabinet Secretary for Health and Social Care, Scottish Government

09:10 Scotland's digital ambitions for renewing health and social care

Humza Yousaf is the Member of the Scottish Parliament for Glasgow Pollok. He was first elected as an MSP for the Glasgow region in May 2011, aged 26, and became the youngest Minister ever appointed to the Scottish Government, as well as the first Minister from an ethnic minority background, when he was appointed as Minister for External Affairs and International Development in 2012.

Satellite Sessions



the ALLIANCE

The Discover Digital project: participation and inclusion

Wednesday 12 October 2022

Speakers:

Maisie Peebles, Discover Digital Development Officer

Louise Coupland, Digital Health and Social Care Programme Manager



Digital Health
& Care Scotland

Digital Health and Care, Scottish Government Pathfinding and Co-Production with the National Information Governance Programme: Conversations with NHS IG Leads and Records Managers

Wednesday 26 October 2022 – 14:30 – 15:30

Chair:

Dr Elena Beratarbide, Head of Information Assurance and Risk, Digital Health and Care, Scottish Government



Digital Health & Care
Innovation Centre

Digital Health and Care Innovation Centre The role of design innovation in digital health and care transformation

Wednesday 2 November 2022 – 12:30 – 13:30

Speaker:

Don McIntyre, Design Director, DHI



CCPS-Coalition of Care and Support Providers in Scotland

Harnessing digital technology to tackle homelessness

Wednesday 9 November 2022 – 10:00 – 11:30

Speakers:

Yvette Burgess, Unit Director, HSEU

Tracy Orr, Service Lead, Floating House Support P&K, Simon Scotland

Patrick McCann, Simon Scotland

Fraser White, Better Futures and Information Officer, Housing Support Enabling Unit



Health and Care Scotland

BCS Health and Care in Scotland specialist group Health and Care Scotland – Derek Hoy Memorial Lecture

Tuesday 15 November 2022 – 14:00 – 15:00

Speakers:

Dr Heather Strachan, former Chair, BCS Health & Care Scotland

Sharon Levy, also former Chair, BCS Health & Care Scotland

Andy Kinnear, Ethical Healthcare Consulting



ECHO & Scottish Care Sustainable Technology in Care – using ECHO to understand what works

Wednesday 16 November 2022 – 12:00 – 13:30

Speakers:

Nicola Cooper, Technology and Digital Innovation Lead, Scottish Care

Kirsty Bateson, Highland Hospice



Scottish Federation of Housing Associations Sustainability in Housing

Tuesday 22 November 2022 – 10:30 – 12:00

Speakers:

Stephanie Elliot, Technology Enabled Care Lead

Cassandra Dove, Policy Lead with SFHA

John Griffiths, CTO and Director at Safehouse Technologies

NHS Research Scotland Diabetes Network Transforming diabetes care in Scotland – policy, research and innovation

Wednesday 23 November 2022 – 09:00 – 16:00

NHS Education for Scotland and Digital Health & Care Scotland

Back to The Future: Your path to digital skills and leadership

Wednesday 23 November 2022 – 10:00 – 12:00

Speaker:

Paula Baird, Programme Lead Digitally Enabled Workforce, NES

Alan Milbourne, Policy Manager Digital Health and Care Workforce, Scottish Government



IFIC Scotland

Integrated Care Matters Webinar: Proactive, personalised digital care and support

Wednesday 23 November 2022 – 16:00 pm – 17:30 GMT
(17:00 – 18:30 CET)

Speakers:

Professor Anne Hendry, Director IFIC Scotland

Nessa Barry, International Engagement Manager, Technology Enabled Care and Digital Healthcare Innovation, Scottish Government

Professor Leocadio Rodriguez Manas, Director of the Spanish Center for Biomedical Research on Frailty and Healthy Aging

Janne Solpark, Senior Occupational Therapist, Assistive Technology Enabled Service 24 (ATEC24), Edinburgh Health and Social Care Partnership

Dr Quynh Pham, Scientist, University Health Network and Director and Principal Investigator, Centre for Digital Therapeutics, Toronto

Raima Lohani, Lead of Knowledge Mobilization at the Centre for Digital Therapeutic Toronto

Noor El-Dassouki, Research Associate at the Centre for Digital Therapeutics Toronto

Digital Health and Care Innovation Centre

The Participatory Living Lab: Reimagining citizen involvement

Wednesday 23 November 2022 – 14:00 – 16:00

DIGITAL TELECARE

Scottish Local Government

Digital Telecare

Optimising Data in Telecare to Better Support Citizens

Thursday 24 November 2022 – 13:00 – 14:00

Speakers:

Thomas Ozers, Programme Manager, ARC Programme, Digital Telecare Programme, Digital Office for Scottish Local Government

Gillian Fyfe, Transformation Lead, Technology Enabled Care Programme, Digital Health and Care Directorate, Scottish Government

Aaron Edwards, National Project Manager – Telecare, Technology Enabled Care Cymru

Sam Leonard, Project Manager, Local Government Project Office

Digital Health and Care Innovation Centre

Emerging Trends in Digital Health and Care: A Refresh post-Covid

Wednesday 30 November 2022 at 13:00 – 14:00

Speakers:

Dr Sanna Rimpiläinen, Research & Skills Manager, DHI

Dr Ciarán Morrison, Research & Knowledge Management Officer, DHI

Digital Health and Care Innovation Centre

REGISTER TO ATTEND

Hospital at Home – where does digital fit in?

Virtual Event

Thursday 1 December 2022 at 14:00 – 16:00

Hospital at home is a growing global opportunity – this event will uncover the latest digital innovation and the progress that has been made further to the demands of the Covid-19 pandemic. The event will share best practise from around the globe on Hospital @ Home and discuss Scotland's ambitions and vision.

Chair:

Janette Hughes, Director of Planning & Performance, DHI

Speakers:

Dr David M Levine, MD MPH MA – Brigham & Women's Hospital and Harvard Medical School

Dr David Rigby – NHS Western Isles

Professor Roma Maguire, University of Strathclyde

Rosie Cooper – TEC Programme, Scottish Government



Technology Enabled Care (TEC) Programme

REGISTER TO ATTEND

Scottish Consumer Technology Network Launch

Virtual Event

Monday 5 December 2022 – 13:30 – 14:30

Key messages:

We are building a new network to create a like-minded community with a shared purpose of using technology to support citizens to stay well and live full and happy lives.

Description:

We are launching a new, accessible and inclusive network for all who use and work with consumer technology across the Public, Independent and Third sectors, to give everyone the power to connect, share ideas and information easily. Come along to this session to hear about why the network was initially formed and the experiences of staff currently using technology in their services. Staff working in this field asked for a place to be able to exchange knowledge and share experiences, taking away the duplication of effort and any feelings of isolation if working alone in their service. This network will grow to become a trusted source of reliable learning resources created by and for network members. It will become a test bed for emerging technologies, to share learning and provide a route to collectively influence local and national policy developments.

Speaker:

Gillian Fyfe, Transformation Lead, Technology Enabled Care Programme, Digital Health and Care Directorate, Scottish Government

Nic Padden, Network Manager, Technology Enabled Care (TEC) Programme, Digital Health and Care Directorate, Scottish Government

BCS Health and CareScotland specialist group

REGISTER TO ATTEND

User-Centered Design Approaches & Tools for Digital Health & Care Strategies

Virtual Event

Monday 5 December 2022 – 17:00 – 18:00

Join us for another #DigiFest22 satellite session. During this panel discussion we'll hear from experts' experience – what works, what are the options, how can we keep users at the centre of design to fulfil digital health and care strategies in Scotland? Does digital health and care need a different approach to follow strategic targets?

Speaker:

Paula Baird, Programme Lead Digital Workforce, NHS Education for Scotland (NES)

Dr Kieren Egan, Research Fellow within the Digital Health and Wellness team at the University of Strathclyde.

Alan Milbourne, Policy Lead for Workforce: Digital Skills & Leadership Digital Health & Care Team, Scottish Government

Dr Mark Walton, Programme Manager, Service Design Hub, NHS National Services Scotland



National Digital Platform

REGISTER TO ATTEND

The National Digital Platform: Introduction to Services

Virtual Event

Tuesday 6 December 2022 – 09:30 – 11:30

Theme:

Integration and Collaboration are essential to delivering sustainable services.

Description:

The National Digital Platform for Health & Social Care in Scotland will be officially launched on 30 November at DigiFest in Glasgow. Register and join us for this follow up session with colleagues from NHS Education for Scotland (NES), who will give an overview of the services available for use. The session will also include the opportunity to join short break out groups to demonstrate each service.

Agenda:

09.30 – 10.15: The Services of the National Digital Platform

10.15 – 10.30: Break

10.30 – 11.30: Demonstrations

Digital Health and Care Innovation Centre

REGISTER TO ATTEND

Healthy Ageing Innovation Cluster Meeting

In-person at Strathclyde Students' Union

Wednesday 7 December 2022 at 09:30 – 12:00

Join us for our latest Healthy Ageing Innovation Cluster event of 2022 on Wednesday 07 December 2022, 0930-1200, in-person, at the Mandela Auditorium, Strathclyde Students' Union 51 Richmond Street Glasgow G1 1XU. This event is being organised as part of Digital Health & Care Fest 2022 and will be our first in-person event in a long time – Come and join us for some festive networking! The focus of the session will be to get an update from the Scottish winners of the UKRI Designed for Ageing Competition along with a number of other relevant presentations. Registration and networking will be from 0930 with the event starting at 1000.

Speaker:

Joanne Boyle, Head of Engagement, DHI

Location:

Mandela Auditorium
Strathclyde Students' Union
51 Richmond Street
Glasgow, G1 1XU

Digital Health and Care Innovation Centre

REGISTER TO ATTEND

DHI MSc Alumni Conference

In-person at University of Strathclyde

Wednesday 14 December 2022 at 09:00 – 15:00

The DHI MSc Alumni Conference takes place on Wednesday 14 December 2022, 0900-1500, in-person, at the University of Strathclyde, The Technology and Innovation Centre, 99 George St, Glasgow G1 1RD. This event is being organised as part of Digital Health & Care Fest 2022 and will be one of our first in-person events in a long time – Come and join us for some festive networking, knowledge share and learning! The aim of the event is to promote research in digital health and care, to inspire future research and provide networking opportunities to our alumni with peers, academics, policymakers, health and care professionals, and industry representatives. The spotlight of the event is on our alumni research! We want to give them the opportunity to attend and showcase their DHI-funded Master's research or any subsequent academic research they may have performed in the field of digital health and care. The conference has two strands: one for posters and one for oral presentations.

Speakers:

Dr Sanna Rimpiläinen, Research & Skills Manager, DHI

Dr Ciarán Morrison, Research & Knowledge Management Officer, DHI

Location:

University of Strathclyde
The Technology and Innovation Centre
99 George Street
Glasgow, G1 1RD