

About Near Me

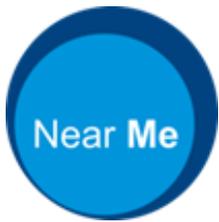
Near Me is a video consulting service that uses the Attend Anywhere platform.

This is a web-based system that helps health and care providers offer video call access to their services as part of business-as-usual operations.

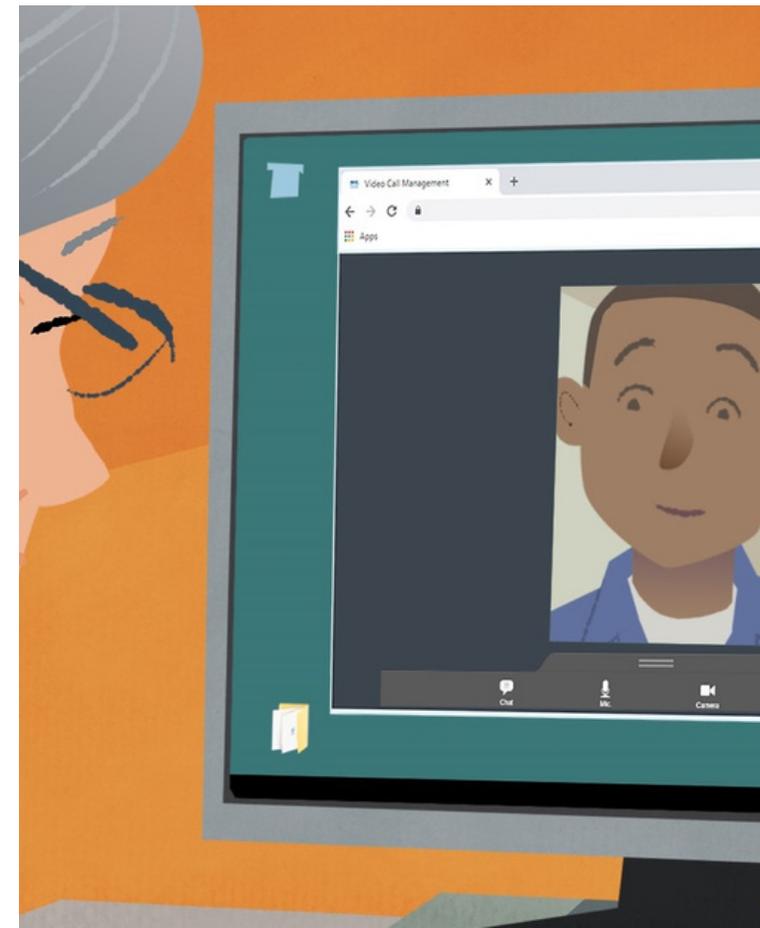
Near Me makes it easy for you to say, "Yes, you can attend your appointment via video".

Near Me is accessed via the web. It can be used anywhere, on everyday devices with a reasonable internet connection.

Near Me is free and is available across the Scottish Public Sector.



Near Me Video Consultations



Near Me is safe, secure free, and convenient.

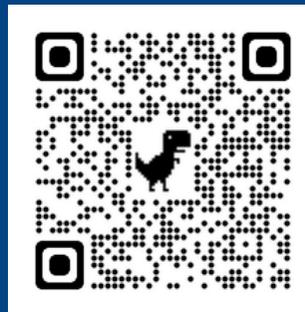
With over 1.5 million Near Me appointments carried out saving over 50 million patient miles.

There are many benefits to Near Me video consultations.

Contact Us

For support to implement Near Me into your service, email:
nss.nearme@nhs.scot

For more information visit
www.tec.scot/nearme



How does Near Me Work?

Near Me provides a single, secure and consistent entry point on the service webpage, where clients enter an online waiting area for their appointment.

Staff manage their case load as usual. Video appointments are handled through existing processes and systems and run like any other appointment.

Patients/clients attend appointments via the organisation's website or weblink sent via email or SMS. The client waits in their own private room in the waiting area. No account, special software or dial-in details are needed.

Service providers prepare to engage with their clients as normal, except they join clients via the online waiting area instead of a physical one.

Benefits of Near Me



Supports your staff with managing workflow, avoiding the need to redesign services to make them fit.

Reduces travel for appointments: time, cost, convenience.



Ability to queue, transfer, join and add callers to the consultation.

Reduces carbon footprint.

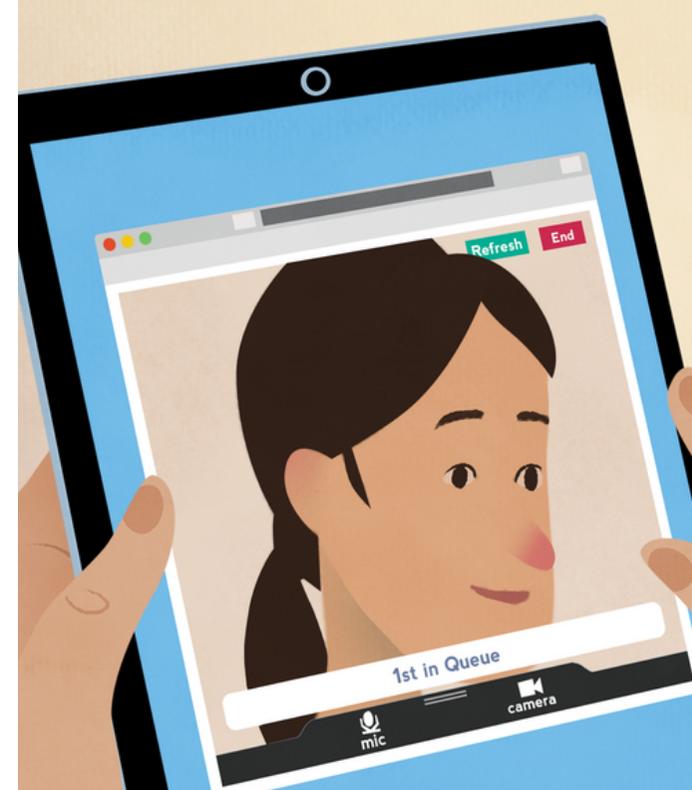


Reduces spread of infectious diseases.

High grade security, privacy and data protection.



Enables a third person to join the appointment such as family member, translator. Also supports large group consultations.



Consult Now Functionality

If you want to see someone immediately, perhaps moving up from a telephone consultation, you can use the Consult Now feature.

If Consult Now is turned on for the waiting area, you will see a separate tab. From here you can invite a caller to join you, this sends a link via email or text to the caller.

With just a few clicks they are brought directly into the video call with you bypassing the normal waiting area.