

# TEC At a Glance 2019

“Digital technology can help to transform health services, making sure that they meet the needs of people across Scotland and are more accessible. Ensuring that people are involved in their design helps to overcome barriers to using online services as they arise”

PROGRAMME FOR GOVERNMENT (PFG)

## 100,000

Citizens have benefited from TEC since the programme began



## Scaling Up Effective Approaches

- Video Enabled Services/Attend Anywhere held over 9,500 consultations to date.
  - User videos developed and widely available.
  - First National Attend Anywhere conference in the UK.
- Launch of the Scale up BP programme; 11 partners funded with HMHM 2019 – 2021. Guidance and IG resource developed and shared.
  - Joint programme with British Heart Foundation and 3 partner boards.
  - Publication of the HMHM evaluation 2015 – 2018 and Economic Case Studies.
- Digital Mental Health (CCBT) now embedded in all NHS Boards.

## Collaborating across Sectors



Health



Social Care



Housing



Third and Independent Sectors



Industry



Academia

## Programme for Government Commitments

Our Attend Anywhere, scale up BP and Transforming Local Systems programmes are SG key commitments.



## Supporting Innovation

- DHI phase 2 secured – 2019-2024 with associated funding.
- Test of change (ToC) – 22 projects commenced. Taking ToC to the next level – Regionalisation of VC for emergency eye care.
- Launch of Healthier Lives Data Fund with NESTA.

Connect with us  @TECScotland  
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## Preparing for Transformation

Securing additional inward investment for Scottish partners via new EU funded projects:

- 3rd Health Programme – SCIROCCO Exchange Project
- Interreg Europe – ASCELL Project
- Interreg VA – additional €1.6m for mPower project and new iSimpathy project at a total value of €3.4m



## Communications and Engagement

- New TEC.SCOT website launched.
- Digital Health and Care Fest 2019 bigger than ever, and developed in collaboration with cross-sector partners.
- 170 Knowledge Hub Members.
- International Engagement Team facilitated 16 study visits to and from Scotland to share learning.
- Discover Digital expanded to 6 areas across Scotland engaging the wider public.



## Digital Skills

- Workforce: The launch of the TEC Online Learning Module. Development of 2 Video animations for citizen engagement.
- The launch of the Housing TEC Charter.

## Redesign of Services

- Engaging Young People in TEC through a Panel of 20 Young People informing TEC and Digital Developments in health and well-being.
- Launch of the Transforming Local Systems Programme with 4 Lead Pathfinders using the Scottish approach to service design.

**£7.0 Million  
invested in  
2018/19**

## Gaining Recognition

Winning Awards in Scotland and Europe:



**EIP 4\* Excellence Award**



**HMHM Holyrood Award**



**TEC Director in Top 5 for UK DigiLeader 100 Award**



## Telecare

- 2.5% increase in usage of telecare across Scotland.
- Continuing shift from analogue to digital.
- Digital Telecare Playbook Launched.
- Over 9,000 downloads of Alzheimer Scotland Purple Alert App.
- Collaboration with SAS and NHS 24 on falls responses and support.
- Undertook review of call handling.

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