

## Eligibility to Take Part in a Video Consultation

All people are generally eligible to take part in a clinical video consultation, however some consideration to the following should be given:

- Does the person have communication difficulties that would be made worse during a video call?
- Is the person likely to become violent or aggressive? Are they likely to damage equipment or cause injury?
- Does the person have a condition that would be too difficult to assess during a video call?
- Is the video call in the person's best interests?
- Has the person consented to take part in the video call? Consent guidelines can be found at [www.tec.scot/attendanywhere](http://www.tec.scot/attendanywhere)

## During the Consultation

- Is everyone able to see, hear and talk to each other?
- Is it possible to undertake any necessary diagnostic tests remotely?
- Is the quality of the video call sufficient to undertake the necessary diagnostics?
- If not, arrange a follow up appointment.