

TEC At a Glance 2020/21

“The pandemic has shown the positive changes we can make to how and where we deliver healthcare, and we must lock that in. By accelerating the transition to a new model of community NHS care and supporting the digitisation of services, such as NHS Near Me we will ensure people get the right care, in the right place, at the right time”

“In responding to COVID-19, healthcare services have moved quickly and innovatively to ensure better access to flexible and digital health support”

PROGRAMME FOR GOVERNMENT (PFG)



Scaling Up Effective Approaches

- Near Me rapid scale up moving from 300 to 20,000+ appointments per week across 50 specialities
- Progressing a dedicated Social Care Near Me Programme and facilitating access for wider public services.
- Mental Health – Rapid expansion of Digital Therapies. A total of 36,027 referrals in 20/21 with National coverage and one in four referrals for psychological services now for digital
- Number of Digital Mental Health treatments has increased from 1 to 14 and includes self referral options
- Continued scale up of remote health monitoring for BP – around 20,000 patients now recruited and 485 GP practices

Our Focus On COVID Response And Remobilisation

Collaborating across Sectors



Health



Social Care



Housing



Third and Independent Sectors



Industry



Academia

Programme for Government Commitments

Our Near Me, Digital Inclusion, Remobilisation and Mental Health programmes are SG key commitments.



Refocus and Expansion

- Remote Health Pathways COVID Tele-monitoring pathway launched, and a number of pathways to support COVID recovery and mobilisation including heart failure, COPD, preoperative assessment and asthma in development
- A first wave of digital telecare service users went live in 2020 with scale-up underway. A number of service providers now have live digital alarm receiving centres.

Connect with us  @TECScotland

Contact us via  nss.tec@nhs.scot

Visit us at  tec.scot



TEC At a Glance 2020/21

New Programmes with a focus on Digital Inclusion

New priorities emerged including Care Homes, Social Care and Drug Death Prevention. The call to action to address Digital Inclusion is being led by the Connecting Scotland Programme and we are working in collaboration with a current focus on Care Home residents.



Communications and Engagement

- Our virtual Digital Health and Care Fest 2020 was bigger than ever, developed in collaboration with cross-sector partners. Over 1,600 attendees from 40+ countries with 60 different programme items
- Our International Engagement Team supported knowledge exchange with 21 meetings, presentations and webinars relating to COVID taking place



Supporting Innovation

- The DHI has rapidly progressed a number of key initiatives in relation to COVID response for local and national scale up
- Test of Change (ToC) – Building on learning from the COVID response, four sites are developing and testing proactive wellbeing calls as part of their existing telecare service

Co-design and Citizen Engagement

- Transforming Local Systems adopting the Scottish Approach to Service Design (SAAtSD) to facilitate local partnerships to design – with and for citizens – preventative and digitally enabled services and supports.
- Young Scot brought the young person's voice to how digital can support health and care and the Young Scot panel report on opportunities for TEC published December 2020

£9 Million
invested
2020/21

Gaining Recognition

Winning Awards :



Holyrood
Connect ICT -
Smarter
Working award
- Near Me



Holyrood
Innovative
Mental Health
Services Award



Care Homes

- **A £1.5M programme of work**
- **Digitally connected approximately 70% of care homes with in Scotland**
- **3,500 residents now have on line access for the first time**
- **Enabling connection with families and health services**
- **Improve wellbeing and social connectedness**
- **Improving access to services**

Connect with us  @TECScotland

Contact us via  nss.tec@nhs.scot

Visit us at  tec.scot

